

**SCRUTINY REMIT: ADULT CARE SERVICES
HERTFORDSHIRE SAFEGUARDING ADULT BOARD TOPIC GROUP**

DATE DUE AT OSC: 29 OCTOBER 2017

COMMITTEE APPROVED: OSC:

WORK PROGRAMME: Q3 OCTOBER 2017

OBJECTIVES: To test the effectiveness of the board in relation to self-neglect; and to ensure that a consistent approach is adopted within the Board partnership

BACKGROUND: annual HSAB scrutiny; members added to the work programme Sept.2016 and agreed in June 2017 that the focus would consider current issues, rather than looking retrospectively.

Self-neglect includes behaviour which risks someone's health and wellbeing. Neglecting their personal hygiene or home cleanliness over a long time or access to essential work on utilities such as heating, electricity may be indicators of self-neglect.

It can also include hoarding, having poor diet and nutrition, repeatedly refusing access to health and social care staff and refusing treatment, medication or equipment intended to help them.

Self-neglect can be difficult to spot. Adults with the capacity to choose have a right to live the lifestyle they want. Adults should be free to decide how they wish to live, what they want to eat, how often they wash and about their health. Adults have the right to make unwise decisions. However, when an adult makes choices that put their health and wellbeing at serious risk, steps may need to be taken to safeguard them from harm.

Due to the capacity aspect of the above it is always easy to advise and guide when working with an adult but not always easy to enforce as, as stated above adults have the right to choices. All agencies work together to look at sensible supports within the boundaries they work in to mitigate such neglect from being life threatening.

QUESTIONS TO BE ADDRESSED:

1. What challenges do partners face in responding to cases of self-neglect and how does the Board hold partners to account?
2. How confident is the Board that it has all the data needed to recognise the prevalence of self-neglect in Hertfordshire?
3. How does the Board assure itself that the partnership is using robust data to identify and intervene in cases of self-neglect?
4. What work has the Board done to make safeguarding personal in cases of self-neglect is in line with requirements of the Care Act 2014?

OUTCOME/S: That members recognise the challenges in addressing self-neglect and understand the actions that the Board is taking to address this.

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CONSTRAINTS:

- The focus will be solely on self-neglect in the person's own home. It will not include discussion or evidence of neglect in a care home or hospital.

RISK & MITIGATION AFFECTING THIS SCRUTINY:

RISK/S: What happens if partners are unable to fulfil commitments they have made to the Board

MITIGATION: *e.g. what mitigation does the department/organisation have in place if a partner pulls out?*

WITNESSES i.e. individuals	EVIDENCE i.e. organisations e.g. HCS
Sue Darker, Operations Director, Adults with Disabilities, Mental Health and Autism Adult Care Service, Hertfordshire County Council (AD & MH)	
Mark Harvey, Principal Social Worker Adults, Hertfordshire Adult Care Services	
Liz Hanlon, Independent Chair	
Steve Holton, Area Commander Community Protection Hertfordshire Fire & Rescue Service	
Tracey Cooper, Head of Adults Safeguarding Herts Valleys Clinical Commissioning Group NHS East & North Herts Clinical Commissioning Group	
Dean Patient Superintendent Head of Crime Reduction & Community Safety	
Kate Linhart Head of Social Work and Safeguarding Hertfordshire Partnership University NHS Foundation Trust	
Caroline Aitken Safeguarding Boards Manager Hertfordshire Safeguarding Children	

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Board Hertfordshire Safeguarding Adult Board	
Loraine Waterworth HSAB Business Manager Hertfordshire Safeguarding Adult Board	

METHOD: 1 day Topic Group **DATE:** 12 OCTOBER 2017

MEMBERSHIP: Susie Gordon; Tina Howard; Ron Tindall; Margaret Eames-Petersen

SUPPORT:
Scrutiny Officer: Charles Lambert
Lead Officer/s: Sue Darker
Democratic Services Officer: Elaine Manzi

HCC Priorities for Action: how this item helps deliver the Priorities *delete as appropriate*

1. Opportunity To Thrive ✓
2. Opportunity To Prosper ✓
3. Opportunity To Be Healthy And Safe ✓
4. Opportunity To Take Part ✓

CfPS ACCOUNTABILITY OBJECTIVES: *delete as appropriate*

1. Transparent – opening up data, information and governance ✓
2. Inclusive – listening, understanding and changing ✓
3. Accountable – demonstrating credibility ✓

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